CONTAX

Strength Through Technology® Multimatic

CUSTOMER NAME:
Multimatic Inc

INDUSTRY:
Automotive

DESCRIPTION:
Multimatic supplies innovative components, systems, complete vehicles and engineering services to customers around the world

THE CHALLENGE
Inneficiencies in project and time management needed an integrated solution.

THE SOLUTION
SAP Project Systems and Cross Application Timesheet Solution was chosen to replace legacy systems

THE RESULTS
Timesheet data is easily entered and tracked across projects. Multimatic is set up to further integrate into SAP HR.

SAP S/4 HANA

MULTIMATIC INC. GAINS EFFICIENCIES AFTER IMPLEMENTING SAP PROJECT SYSYSTEMS AND CROSS APPLICATION TIMESHEETS SOLUTION

As Multimatic Inc. begins to transition away from some of their non-SAP ERP solutions towards a more SAP focused business model, there was room to address current inefficiencies and an opportunity to become more streamlined in their day-to-day operations.

With their North American operations already in the midst of a transition from their legacy ERP solution to SAP, Multimatic partnered up with CONTAX to address inefficiencies in the areas of Project & Time Management by implementing SAP Project Systems (PS) & the SAP Cross-Application Timesheet Solution (CATS).

Having PS & CATS join the standard suite of SAP applications will allow Multimatic to track costs and revenues from time entry all the way to billing, which is extremely important given that majority of their projects are Time & Material in nature.

The Challenge

With hundreds of employees world-wide, it was imperative that an employee's location, working rates and the nature of their work be captured as part of the time entry process while simultaneously making the process of entering time as similar to their current practices as possible. There was also a growing need for a more structured approval process to address time entry inconsistencies.

Moreover, there are many instances where multiple company segments are working on the same project, at the same time. Thus, Multimatic required a solution that would align to their internal globalization standards and goals, but also allow them to report on and evaluate the contributions each segment makes to a project, while still supporting standard intercompany SAP business transactions.

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"We at Multimatic sincerely appreciate your efficiency, gracious customer service, and the level of detail and accountability you have demonstrated on the successful SAP PS and CATS roll out.

This implementation of the SAP Project Systems has been a big step for Multimatic to take and will enable Multimatic to have a common standard across all Engineering and Manufacturing groups."

Don Holden - Manager, IT Applications Support

The Solution

Multimatic chose SAP PS, which allowed them to establish a set of global minded naming conventions that would be standard for all company segments. It also allowed them to maintain budgets and track costs/revenues flowing in and out of the various stages of projects, while still having the ability to integrate with SAP SD, SAP MM/PP, SAP FICO and SAP CATS.

In choosing SAP CATS, CONTAX worked with Multimatic to develop a hybrid solution where a bolt on user interface was created to support the time entry process, interfaced with SAP CATS using SAP EDI and IDocs. Once the data was in SAP, IDoc monitoring was used to check and correct data inconsistencies and an approval process was set up via SAP CATS to review time entries prior to releasing labour data & value to SAP PS.

The Results

With SAP PS and CATS now implemented, Multimatic has eliminated the need for 2 legacy ERP solutions and now has visibility to all aspects of their time and material & milestone projects within SAP, including billing and reporting, which were major hurdles in the previous system set-up.

The need to track down and reconcile various project naming schema used by one business segment to the next for joint effort projects has been eliminated through project definition rules, next available project number generation and SAP email workflow. Key business users are now notified in real-time when a project is created, at which stage the project is at and depending on the stage, what action needs to be taken.

With SAP CATS, Multimatic is not only able to record and manage employee time, but they are also in a position to further integrate with SAP HR and Resource Planning, which are a couple of the short-medium term goals in their SAP pipeline.

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